



Arctera Unified Platform

Where governance happens across enterprise communications and data

Enterprise communications are fragmented across systems, forcing organizations into manual and error-prone compliance efforts. The Arctera Unified Platform solves this by embedding unified, continuous governance directly into enterprise workflows, establishing a complete and defensible record across capture, archiving, classification, surveillance, and eDiscovery.

Instead of stitching together tools after the fact, Arctera provides a single foundation that:

- Creates a complete record of communications at the moment they occur
- Classifies and enriches information with context, policy, and sensitivity
- Applies governance and surveillance policies continuously
- Maintains an immutable, auditable record across the lifecycle
- Supports supervision, investigation, and eDiscovery from the same foundation

This ensures every communication is understood, governed, and ready to defend without manual reconstruction.

The Unified Platform for Communications Governance

Arctera unifies capture, archiving, classification, surveillance, and eDiscovery into a single, integrated platform, powered by a shared data foundation.

The platform operates as a continuous governance loop, establishing a complete, defensible record of communications across the lifecycle.

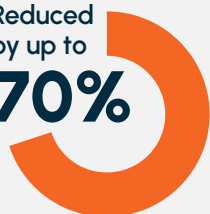


One platform. One data foundation.
Multiple compliance workflows.

Proven in Practice

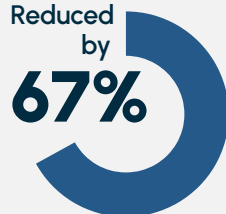
Lower eDiscovery Spend

Reduced by up to
70%



Less daily review effort

Reduced by
67%



without sacrificing defensibility

Fewer false positives

Reduced by up to
95%



Faster search performance

Search across communications in
>2sec.



Platform Capabilities

The platform is built on a set of integrated capabilities that operate on a unified communications foundation.

Capture and Preserve

Ingest communications across 130+ sources, including email, messaging, voice, collaboration platforms, and emerging AI tools, with full context preserved at creation. Voice is transcribed and translated with high accuracy.

Classify and Enrich

Apply contextual classification using 1,400+ AI-powered policies and patterns, including tagging, policy mapping, and sensitivity detection at ingestion to create structured, explainable intelligence.

Archive and Retain

Store communications in an immutable, WORM-compliant archive with policy-driven retention, disposition, and audit logging across the lifecycle.

Surveil and Supervise

Proactively identify conduct risk through explainable AI and integrated supervision workflows, reducing false positives by up to 95% and enabling consistent oversight at scale.

Discover and Investigate

Access, search, and act on communications within the same unified foundation using high-performance discovery and eDiscovery capabilities. Perform sub-2-second searches and place legal holds without data movement or reprocessing.

Prove and Produce

Ensure a complete chain of custody with consistent audit logging, apply redaction and sensitive data handling as needed, and generate legally defensible outputs for regulatory and legal requests.

The Unified Platform Difference

Where fragmented systems create gaps, a unified platform delivers continuous, defensible governance across communications surveillance, discovery, and enterprise archiving.

Unmonitored and emerging communications	Global complexity and communications sprawl	Hidden conduct and behavioral risk	Audit, investigation, and regulatory pressure	Archive fragmentation and legacy complexity
<p>The problem: Teams move to WhatsApp, SMS, and AI tools to work faster, creating unrecorded “dark channels” that fall outside supervision.</p>	<p>The problem: Voice, multi-lingual messaging, and regional requirements create gaps in visibility and consistency across communications.</p>	<p>The problem: Risk is buried in thousands of daily messages. Most systems generate noise rather than identifying meaningful risk.</p>	<p>The problem: When regulators request records, pulling data from multiple systems is slow, manual, and error-prone, requiring coordination across teams.</p>	<p>The problem: Legacy archives are fragmented, incomplete, or tied to single systems, creating gaps in coverage and long-term defensibility.</p>
<p>The solution: Arctera captures and preserves data from 130+ sources, including AI prompts and responses, ensuring every communication is recorded and auditable.</p>	<p>The solution: Arctera provides native transcription and translation across 120+ languages, standardizing communications and enabling review in local languages across regions.</p>	<p>The solution: Arctera’s explainable, intent-based AI reduces false positives by up to 95%, allowing teams to focus on true risk signals.</p>	<p>The solution: Arctera enables you to search across all communications in under 2 seconds and respond in hours, not weeks with a complete chain of custody.</p>	<p>The solution: Arctera replaces fragmented archives with a unified, cloud-native foundation that preserves communications with full context and maintains a complete, defensible record over time.</p>

Built on A Foundation of Trust

Policy-driven data integrity

Immutable, WORM-compliant storage ensures every record is complete, accurate, and defensible

Enterprise-grade security

AES-256 encryption, customer-managed keys (MYOK), logical tenant isolation, and independently validated security through SOC 2 Type II, CREST-certified penetration testing, and Hellios

Global regulatory alignment

Engineered for SEC 17a-4, FINRA, MiFID II, GDPR, FCA, APRA, MAS, and more

Resilient infrastructure

Geo-redundant, multi-region SaaS architecture with built-in data sovereignty

Operate with Confidence

With a unified platform and continuous governance model, you can operate with confidence knowing every communication is captured, contextualized, governed, and defensible.

Capture once, use everywhere

A shared data foundation eliminates duplication, reprocessing, and data movement while preserving chain of custody.

Work from a shared, governed foundation

Compliance, legal, IT, and risk teams operate on the same communications foundation, enabling consistent oversight, faster decisions, and seamless collaboration across workflows.

Faster response and resolution

Search across your archive in under 2 seconds, reduce datasets from terabytes to targeted collections, and respond in hours, not weeks.

Reduced cost and complexity

Streamline compliance workflows with AI-powered automation, and reduce operational burden across teams.

Delivered as a unified platform

Access all capabilities through a single subscription without add-ons or re-licensing. Start where compliance pressure is highest and expand as requirements evolve.

Rapid deployment and modernization

Deploy globally in weeks, not months, and replace legacy systems without operational disruption or data loss.

Where Governance Happens

The Arctera Unified Platform is a single platform that unifies communications governance across the enterprise without compromise.

- One unified communications foundation
- One continuous, defensible record
- One system for supervision, investigation, and response
- No modules, no re-licensing, no gaps

Start where compliance pressure is highest and expand as requirements evolve, without adding complexity or rebuilding your foundation.

See how it works in your environment

Explore how the Arctera Unified Platform helps you maintain defensible communications and respond to regulatory requests with clarity, confidence, and control.

Visit www.arctera.com/unified-platform | [Schedule a demo](#)

About Arctera

Arctera, a Cloud Software Group company, is the leading global provider of compliance and governance solutions that enable firms to unleash game-changing technologies into their organizations while minimizing risk. Created in 2024 from Veritas Technologies, Arctera helps the biggest companies in the world monitor and control exactly how their information is being accessed, used and shared. The Arctera Unified Platform is able to capture data from over 130+ different content sources, and more than 280 AI policies help firms streamline compliance and adapt to evolving regulations.



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