

Arctera Unified Platform

RELEASE NOTES for July 2026 (Willow)



The latest release of Arctera Unified Platform is scheduled¹ to begin roll out in July 2026.

This release introduces new features for the Arctera Unified Platform.²

WHAT'S NEW

Arctera eDiscovery

- **Legal Hold Notification Module:** Extends Arctera into your existing legal workflows to seamlessly issue, track, escalate, and release hold notices to custodians across the organization — eliminating spoliation risks with an automated, defensible audit trail while removing the manual overhead of managing complex hold lists.
- **One-Click eDiscovery Translation:** Introduces instant, on-demand document translation directly within the active review workflow — allowing teams to immediately assess foreign-language data and slash third-party review costs, while ensuring strict data security by keeping sensitive data inside a secure boundary.
- **InsightAI ECA Dashboard Enhancements:** Upgrades Early Case Assessment with advanced, LLM-driven insights including conversation threading, sentiment analysis, topic extraction, and classification – and now with View Summary & View Emails directly from the insights – enabling users to instantly grasp case narratives and accelerate matter strategy.

¹ All future release dates are tentative and are subject to change at the sole discretion of Arctera. While the features and enhancements listed above are scheduled for the dates mentioned, Arctera makes no assurances that any or all these features and enhancements will be available at any time. Customers looking to purchase or renew their services with Arctera should do so solely based on the features of the service available at that time.

²Additional fees apply. Requires a concurrent number of qualifying Arctera Unified Platform products.

Arctera Surveillance

- **Reviewer Assessment Metrics by Activity Date Report:** New report for tracking reviewer and assessment activities by action date, available via Enhanced Reporting UI, API, and Power BI.
- **Attach Files to Comments:** Attach files up to 20 MB to pre-canned and ad hoc review comments, with support for common document, email, image, and text file formats.
- **Item Hotword Metrics Report:** Now available through Enhanced Reporting UI, in addition to the API and Power BI template.
- **Item Metrics Report by Employee:** Enhanced Reporting UI now supports generating item metrics by monitored employee, aligning with existing API and Power BI capabilities.
- **User Roles Report:** Now available through the Enhanced Reporting UI. Also updated with additional properties included in the report output.
- **Scheduling of Review Page Reports:** Automate generation of Review Page item-level and filter summary reports by scheduling them through the Enhanced Reporting UI.
- **Item Statistics Tag Navigation:** Navigate directly from Item Statistics to the matching tag in item and attachment previews.
- **Remove Access from All Departments:** Adds an option to automatically revoke a user's department access when removing an application role.

Arctera Unified Platform

- **Personal Archive UI Redesigned:** Personal Archive is now faster, cleaner, and easier to use — with improved search, bulk actions, and rich content preview, all in a modern, responsive interface.
- **Automated Certificate Renewal for Google Workspace :** Arctera now supports automated upload of security certificates and JSON key files upon expiry, eliminating the need for frequent manual intervention in environments with aggressive certificate renewal cycles.
- **Centralized Operational Dashboard across all Data Centers:** Arctera now aggregates API performance metrics from all data centers into a single, unified internal dashboard — centralizes monitoring, accelerating incident diagnosis for integration and data processing.

Arctera Capture

New Channels & Data Source Integrations

- **LeapXpert Mobile Importer Integration:** Introduced a new LeapXpert importer, expanding mobile compliance coverage to include **WhatsApp, WeChat, Signal, iMessage, SMS, Telegram, and Line.**

- **LSEG Messenger:** Added full data collection support for LSEG Messenger utilizing Native APIs.
- **Verint File Group Ingestion:** Expanded Verint support for file groups via new JSON metadata file ingestion capabilities.

AI & Compliance Enhancements

- **Upgraded ChatGPT Importer:** Enhanced the ChatGPT importer to utilize the latest OpenAI Compliance Platform APIs. This update adds comprehensive tracking and compliance support for Codex, user prompts, and AI-generated responses.

Platform & Infrastructure Updates

- **End-to-End Reconciliation:** Implemented full end-to-end data reconciliation of **Symphony, Verint Avaya, and Verint Cisco** to ensure absolute data integrity and completeness across the ingestion pipeline.

Arctera Classification

- **Modernized User Interface** – Introduces a redesigned, fully responsive user interface with streamlined workflows, improved usability, and a modernized application platform.

These capabilities are now available across the Arctera Unified Platform for immediate use. See product documentation for setup and usage.