



# Arctera Unified Platform

The Arctera Unified Platform is a unified, cloud-managed compliance intelligence platform that supports communications risk surveillance, investigations, and eDiscovery. It is delivered as a standard subscription with platform operations, updates, and security managed by Arctera, and scope aligned to how the platform is used.

Below is an overview of what is included with the platform and the primary use cases it supports. Detailed functional behavior is defined in the applicable service description.

## What the Unified Platform Covers

The platform supports a range of compliance workflows that organizations adopt over time, based on their needs.

### Communications Risk and Surveillance

Supports continuous oversight of business communications to help teams identify potential risk and enforce policy across modern channels.

#### Covered use cases include:

- Communications risk surveillance
- Off-channel and emerging communications oversight
- Regulatory compliance and policy enforcement

#### Representative monitored platforms:

Email, Microsoft Teams, Slack, Zoom, SMS/MMS, WhatsApp, Bloomberg, Copilot, ChatGPT, and other supported communication channels. A complete list of supported connectors is available at [arctera.com/capture](https://arctera.com/capture).

### Investigations and eDiscovery

Supports legal and compliance response to investigations, litigation, and regulatory requests.

#### Covered use cases include:

- Investigations and legal hold
- Regulatory requests and examinations
- eDiscovery and early case assessment



### Results You Can Count On

- Lower storage and review costs by up to 50%
- Cut eDiscovery spend by up to 70%
- Reduce false positives by 95%
- Deploy in weeks with global scale

## Standard Platform Inclusions

A standard subscription to the Arctera Unified Platform includes the following core capabilities, with flexibility to expand usage as needs evolve without fragmenting workflows or governance.. Teams can adopt the platform at their own pace, growing usage and capabilities over time as needs change.

### Platform Operations and Delivery

- Cloud-managed platform operations
- Continuous updates and enhancements without disruption to active workflows
- Defined operational SLAs and support services

### Unified Data Foundation

- A centralized data model supporting surveillance and eDiscovery
- Consistent, policy-driven retention and disposition across your data
- Built-in auditability across all workflows

### Risk Detection and Analysis

- Explainable AI models for classification, detection, and summarization across workflows
- Transparent outputs to support defensible review

### Workflow and Oversight

- Integrated review, escalation, and resolution workflows
- Role-based access controls and permissions across teams
- End-to-end activity logging and reporting

### Platform Extensibility

- Support for modern communication and content sources
- Capacity and usage levels that can expand as requirements change

## Platform Delivery and Trust

The Arctera Unified Platform is delivered as a cloud-managed service to reduce operational overhead and simplify ongoing platform management over the life of the subscription.

- Industry-standard security and compliance certifications (e.g., SOC 2 Type II, CREST, HeliOS)
- High-availability architecture with built-in resilience
- Defined uptime targets and operational SLAs
- Continuous monitoring and platform improvements

### Govern Risk with Confidence

See how organizations adopt and expand their use of the Arctera Unified Platform at [arctera.com](https://arctera.com).

For full licensing details, terms, and deployment policies, visit [arctera.com/license-agreement](https://arctera.com/license-agreement).

### About Arctera

Arctera, a Cloud Software Group company, is the leading global provider of compliance and governance solutions that enable firms to unleash game-changing technologies into their organizations while minimizing risk. Created in 2024 from Veritas Technologies, Arctera helps the biggest companies in the world monitor and control exactly how their information is being accessed, used and shared. The Arctera Unified Platform is able to capture data from over 130+ different content sources, and more than 280 AI policies help firms streamline compliance and adapt to evolving regulations.



Learn more at [arctera.com](https://arctera.com)

Connect with us on [LinkedIn](#)

Contact: [press@arctera.com](mailto:press@arctera.com)