

Arctera Unified Platform

RELEASE NOTES for April 2026 (Eucalyptus)



The latest release of Arctera Unified Platform is scheduled¹ to begin roll out in April 2026.

This release introduces new features for the Arctera Unified Platform.²

WHAT'S NEW

Website URL Changes

- As part of Arctera's continued separation from Veritas, we will deprecate veritas.com URLs and introduce new arctera.com URLs for our websites.
- During the transition period from April 24 through June 30, 2026, customers visiting the veritas.com URLs will automatically be redirected to the arctera.com URLs. After June 30, 2026, the veritas.com URLs will be fully retired, and customers will need to access the platform using the new arctera.com URLs.
- Only veritas.com website addresses will change. Journaling endpoints, and any domain ending in archivecloud.net, liveoffice.com, or archivesuite.com will not change at any time. Customers will not have to change any journaling configuration at any time also. Additionally, there will be no required configuration changes to single sign-on (SSO) or Manage-Your-Own-Key (MYOK) as part of this transition.
- Customers using the Outlook Add-In or Web Add-In will need to download and install the most recent add-in version.
- For the latest updates and details, please visit:
https://www.veritas.com/support/en_US/article.100075516

¹ All future release dates are tentative and are subject to change at the sole discretion of Arctera. While the features and enhancements listed above are scheduled for the dates mentioned, Arctera makes no assurances that any or all these features and enhancements will be available at any time. Customers looking to purchase or renew their services with Arctera should do so solely based on the features of the service available at that time.

²Additional fees apply. Requires a concurrent number of qualifying Arctera Unified Platform products.

Arctera eDiscovery

- **Arctera AI Connect:** Extends Arctera into your existing AI workflows via a Model Context Protocol (MCP) Server to leverage advanced AI tools while maintaining secure, controlled access to their enterprise data repositories
- **Collection and eDiscovery of Google Workspace:** Facilitates regulatory risk mitigation and data compliance through the targeted collection of Email, Chat, and Drive content from Google Vault.
- **Updates to InsightAI ECA:** Enhances the Early Case Assessment (ECA) Dashboard with LLM-driven insights, including case information and streamlined strategy leveraging conversation threading, sentiment analysis, topic extraction and classification
- **Bulk Print of Collaboration Messages:** Near native export of Collaboration (Teams) messages as conversation threads in PDF format for legal review, now available in bulk/multiple export capabilities.

Arctera Surveillance

- **InsightAI Assistant:** Agentic, prompt-based assistant that automates departments, user, role, and monitored employee management while accelerating access to insights.
- **Alert Framework (Search Failures):** Provides alerts on failed searches to identify potential gaps in surveillance coverage.
- **Review Page Reports:** From Review, generates item-level and filter-based summary reports, downloadable from Enhanced Reporting.
- **Archived User Facet Filter:** Filter messages by archived users (and their aliases) as sender or recipients.
- **Export Collaboration to PDF:** Generates PDF exports of collaboration data and attachments, with options to include item history and same-day message context for streamlined review.
- **Report Parameters in Output:** Displays report input parameters within the report output of Enhanced Reports for improved transparency.
- **Enhanced Reporting – Created By Visibility:** The Created By column now shows who generated the report for UI and Review-based reports.
- **Item Metrics by Monitored Employee:** New report providing item-level metrics by monitored employee, available via Enhanced Reporting API and Power BI template.
- **Microsoft Entra Group Restore Support:** Synchronization now restores previously deleted groups when they are reinstated in Microsoft Entra ID.

Arctera Unified Platform

- **Enhancements to Role Based Access** : Enables bulk role and permission assignment using Azure AD groups, simplifying administrative workflows.
- **Enhanced Personal Archive Restoration**: Allows users to restore emails from shared mailboxes to a mailbox of their choice, rather than the default, increasing flexibility and access.
- **User Interface Optimization**: Improves navigation by increasing the number of records displayed per page, reducing manual clicks during data exploration.

Arctera Capture

- Added two new notification delivery methods in **Notifications > Event Subscriptions**:
 - **Receive In-App Notification**, which displays events directly in the Merge1 notification center
 - **Webhook Push Notification**, which sends events to a configured external webhook endpoint
- Added new **Notification Center events** for the **FX Connect, Zoom Chat, Zoom Meetings, Dropbox Business, Cisco Webex Teams, Citrix Workspace & ShareFile, and Box** collectors, including import job completed, transient error, and fatal error
- Added a new **Metric Values vs Baseline by Weekday** widget to the Dashboard, enabling comparison of importer performance metrics against historical averages across selectable timeframes
- Improved file processing performance by implementing **parallel unzipping** for large datasets
- Optimized the **Microsoft Teams via Export API** collector by reducing database interactions
- Added support for **.tar.gz** files across multiple collectors, including Audio Video, EML, NTR-X, Pivot, Redtail Speak, Text-Delimited, and Yieldbroker
- Enhanced the **Cloud9** collector to include the call initiator's country in the output message body
- Added a new option in the **EML** collector to append the *Reply-To* field value to the *To* field when configured
- Updated the **IceChat** collector to use the corporate email address instead of the login email address for internal users
- Added support in the **SharePoint** collector to include the original source data as an attachment; the original JSON file is now attached to the output message

Arctera Classification

- **Compliance Policy Export:** Export classification policy logic, including keywords, conditions, and policy details, to PDF for audit and compliance purposes.

These capabilities are now available across the Arctera Unified Platform for immediate use. See product documentation for setup and usage.