Governing Enterprise Communications

Close compliance blind spots, protect context across expanding channels, and establish an audit-ready foundation for modern information governance.

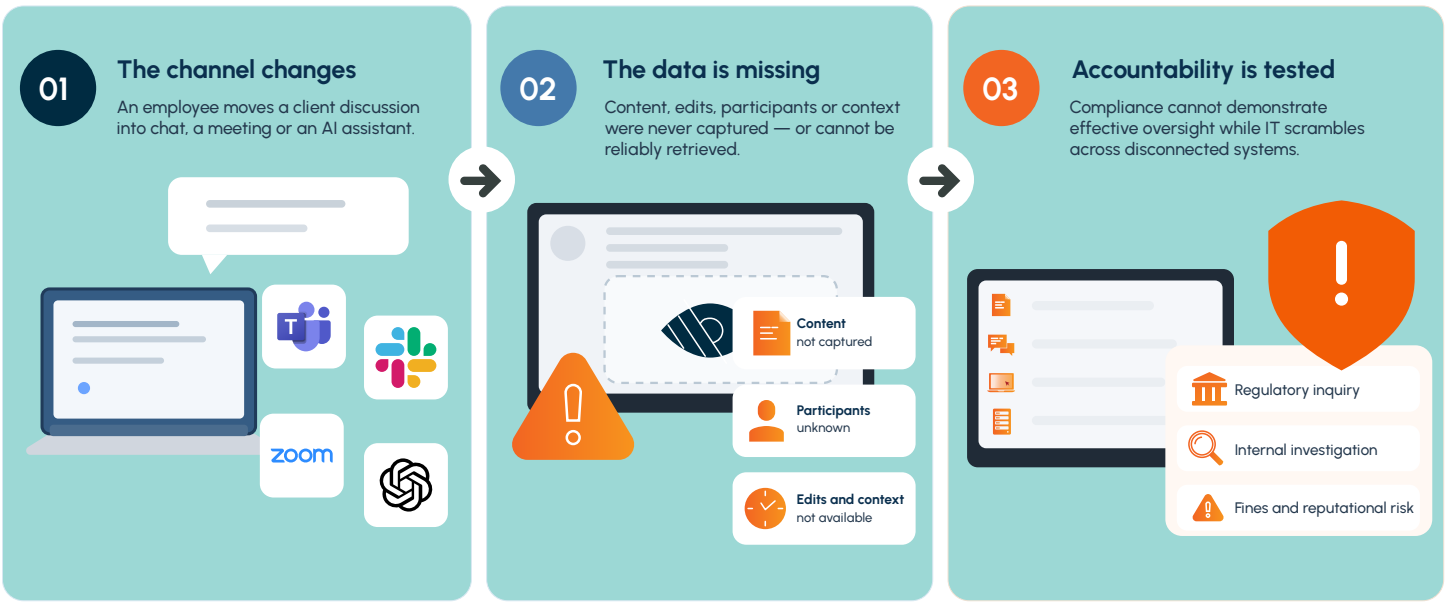
Modern enterprise conversations naturally cross collaborative channels, chat applications, mobile messaging, video platforms, and AI assistants. As communication ecosystems expand, regulatory mandates and corporate oversight obligations remain absolute. Complete capture preserves full interaction fidelity—including complete metadata, participant details, timestamps, and conversation context—ensuring compliance coverage stays seamless, reliable, and continuous across all platforms.

Eliminating Blind Spots to Defensibility Mitigate Risk

When communications fall outside governed channels, visibility breaks. Missing records or lost context—such as participant details, timestamps, edits, and attachments—put organizations at risk during regulatory inquiries, audits, or litigation. Capturing data comprehensively at the point of origin ensures a defensible chain of custody, removes compliance blind spots, and empowers enterprises to adopt new communication technologies securely.

Data capture is core to every information governance workflow. Every audit, investigation, and regulatory inquiry depends on complete, reliable data—what isn't captured at the source cannot be retained, classified, supervised, or produced.

How a Blind Spot Becomes Exposure



Introducing Arctera Capture

Built as the shared starting point of the Arctera Unified Platform, Arctera Capture reliably collects enterprise interactions as they occur. It brings data from supported channels into consistent, contextual records so organizations can retain, supervise, investigate, and produce information through connected compliance workflows—giving organizations the trusted foundation required to govern modern channels and stay ahead of evolving compliance demands.

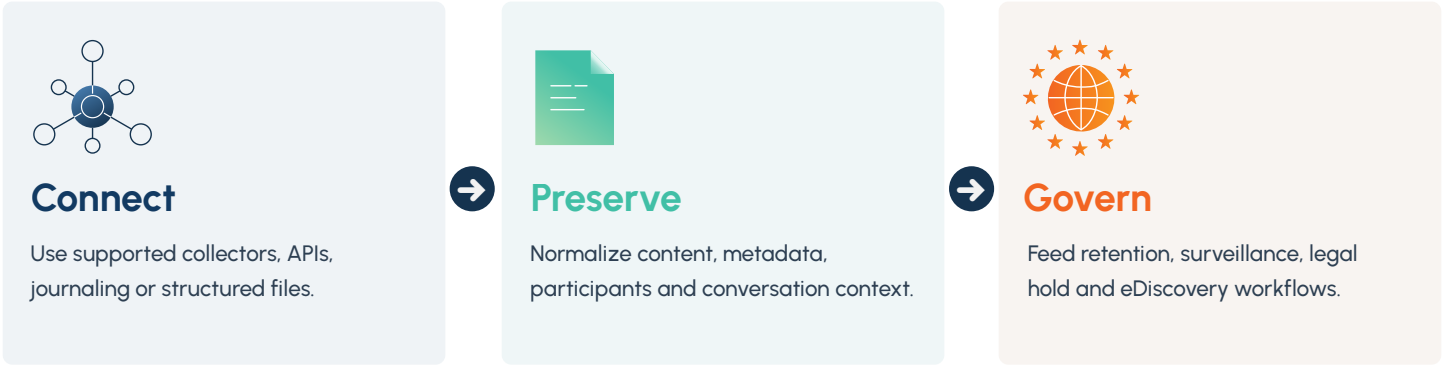
What Arctera Captures

Source Category	Example Sources	Types Of Content / Context
Email and messaging	Microsoft 365, Exchange, Gmail	Messages, attachments and delivery metadata
Collaboration	Teams, Slack	Chats, threads and available edits/reactions
Meetings, voice and video	Teams, Zoom, Webex; voice feeds	Recordings, meeting context and transcripts where enabled
Mobile and social	WhatsApp, iMessage, Signal, WeChat	Messages, media and available participant context
Financial platforms	Bloomberg, LSEG, Symphony	Regulated conversations and metadata for oversight
AI interactions	ChatGPT, Claude, Copilot	Prompts, responses and available metadata
Files and shared content	SharePoint, OneDrive, Google Drive	Documents and available file/version details

Explore the full list of supported content sources and integration options.

How Arctera Capture Works

Collect at the source, preserve the available context, and make records usable across compliance workstreams.



A repeatable path from new content sources to governed records

How Arctera Capture Delivers Compliance Outcomes

Regulatory recordkeeping

Feed policy-based retention, audit and production with captured source records. Supports obligations such as SEC Rule 17a-4 and FINRA Rule 4511, as applicable.

Supervision and conduct risk

Supply contextual communication records to surveillance and review workflows, helping teams demonstrate risk-based supervisory oversight.

Investigations and legal response

Make collected content available for search, legal hold and eDiscovery so investigations are not dependent on reconstructing fragmentedconversations.

Enterprise information governance

Apply consistent information policies to new sources, including supported AI conversations, collaboration content and transcribed meetings.



Why Arctera Unified Platform

More Channels. Less Friction. Greater Control.

Governance needs to keep pace with the business. With 130+ supported sources, an expanding native connector library and repeatable collection methods, Arctera helps teams bring additional channels under oversight as needs change—without treating every new source as a standalone compliance or purchasing project.

One Platform. Connected Compliance Workflows.

Capture provides the foundation for retention, classification, surveillance, eDiscovery and analysis—helping organizations extend governance as new communication channels emerge.

Extend coverage with less effort

Draw on an expanding library of native connectors as priorities evolve, reducing separate add-on and procurement discussions.

Control what enters the record

Capture broadly or target relevant content, preserving available context and monitoring collector activity.

Put records to work across the platform

Connect captured data with retention, classification, surveillance and eDiscovery rather than building separate records for each use case.

Own your compliance coverage as communications evolve.

Explore Arctera Capture at: **arctera.com/unified-platform/capture**

About Arctera

Arctera, a business unit of Cloud Software Group, is a leading global provider of compliance and governance solutions that enable firms to unleash game-changing technologies into their organizations while minimizing risk. Created in 2024 from Veritas Technologies, Arctera helps the biggest companies in the world monitor and control exactly how their information is being accessed, used and shared. The Arctera™ Unified Platform is able to capture data from over 130+ different content sources, and more than 280 AI policies help firms streamline compliance and adapt to evolving regulations.

arctera™

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Contact: press@arctera.com

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