

Arctera Capture

Standard Connectors for Complete Communication Capture

You can't govern what you don't capture.

Organizations rely on an average of 2-3 communication tools—but without consistent capture, compliance and supervision fall apart.

Arctera Capture unifies every channel—email, chat, voice, video, and GenAI—into a single platform that closes audit gaps, reduces risk, and lays the foundation for smarter governance and AI readiness. Recognized by Gartner, IDC, and Radicati for our depth in capture and compliance, Arctera replaces fragmented tools with a simpler, more scalable suite built for the modern enterprise.

Capture connects where your communications live.

With native coverage across today's most-used collaboration and messaging platforms, Capture delivers complete visibility from day one. Each connector comes standard with your subscription, ensuring full coverage without added complexity or cost.

| | Standard | Partner | Available Via |
|--------------------------|----------|---------|----------------|
| AI Communications | | | |
| ChatGPT | ✓ | | |
| Microsoft Copilot | ✓ | | |
| Collaboration | | | |
| Carbon | ✓ | | Text-delimited |
| EnMACC Energy | ✓ | | Text-delimited |
| Facetime | ✓ | | Text-delimited |
| FXT | ✓ | | Text-delimited |
| LiquidNet | ✓ | | Text-delimited |
| Legaoto Chat | ✓ | | Text-delimited |
| Markets Manager | ✓ | | Text-delimited |
| Merrill-DataSite | ✓ | | Text-delimited |
| ServiceNow | ✓ | | |
| Email and Storage | | | |
| Amazon S3 | ✓ | | |
| Azure Blob | ✓ | | |
| Bloomberg | ✓ | | |
| EML | ✓ | | |
| Evolve | ✓ | | Dubber |
| EWS | ✓ | | |
| Exchange Graph API | ✓ | | |
| G Suite - Gmail | ✓ | | |

| | Standard | Partner | Available Via |
|--------------------------------|----------|---------|------------------------------|
| File Sharing | | | |
| Box | ✓ | | |
| Citrix Workspace and ShareFile | ✓ | | |
| Dropbox Business | ✓ | | |
| Google Drive | ✓ | | |
| Microsoft SharePoint | ✓ | | |
| OneDrive for Business | ✓ | | |
| Financial Platforms | | | |
| Bloomberg | ✓ | | |
| FX Connect | ✓ | | |
| Hearsay | ✓ | | |
| IceChat | ✓ | | |
| IPC | | ✓ | Verint |
| LiquidNet | ✓ | | Text-delimited and XSLT/XML |
| LSEG (Refinitiv) | ✓ | | |
| LSEG FX Advanced Dealing | ✓ | | |
| LSEG FX Deal Tracker | ✓ | | |
| LSEG FX Matching | ✓ | | |
| LSEG FX PriceStream | ✓ | | |
| LSEG Messenger | ✓ | | |
| Pivot | ✓ | | Text-delimited and XSLT/XML |
| Redtail Speak | ✓ | | |
| Saphyre | ✓ | | Text-delimited and XSLT/XML |
| Trade Web | ✓ | | Text-delimited and XSLT/XML |
| UBS | ✓ | | |
| Yieldbroker | ✓ | | |
| Mobile and Text | | | |
| Android Text | | ✓ | TeleMessage |
| Android Voice | | ✓ | TeleMessage |
| Bell | | | TeleMessage |
| Blackberry | ✓ | | |
| CellTrust | | ✓ | TeleMessage |
| Cisco Webex Teams | ✓ | | |
| Dubber Speik SMS | ✓ | | |
| FirstNet (SMS) | | ✓ | TeleMessage |
| iMessage | | ✓ | LeapXpert and Sausalito Labs |
| O2 | | ✓ | TeleMessage |
| Rogers | | ✓ | TeleMessage |
| Skytel-Pager | ✓ | | Text-delimited and XSLT/XML |

| | Standard | Partner | Available Via |
|---|----------|---------|--|
| Mobile and Text | | | |
| Signal text | | ✓ | LeapXpert, Sausalito Labs, and TeleMessage |
| Signal text + voice | | ✓ | TeleMessage |
| T-Mobile | | ✓ | TeleMessage |
| Telus | | ✓ | TeleMessage |
| Verizon | | ✓ | LeapXpert, Sausalito Labs, and TeleMessage |
| Webex by Cisco | ✓ | | |
| WeChat text | | ✓ | LeapXpert and TeleMessage |
| WeChat text + voice | | ✓ | TeleMessage |
| WeChat via Voxbox | ✓ | | Text-delimited and XSLT/XML |
| WeCom (WeChat for work) | | ✓ | LeapXpert and TeleMessage |
| WhatsApp | | ✓ | LeapXpert, Sausalito Labs, and TeleMessage |
| WhatsApp Business | | ✓ | LeapXpert and TeleMessage |
| X (Twitter) | ✓ | | |
| Zoom Chat | ✓ | | Text-delimited and XSLT/XML |
| Zoom Phone (SMS) | ✓ | | |
| Social | | | |
| Generic Connector | ✓ | | |
| LINE | | ✓ | LeapXpert |
| LinkedIn Audit | ✓ | | Text-delimited and XSLT/XML |
| Microsoft Viva Engage (formerly Yammer) | ✓ | | |
| QQ | ✓ | | Text-delimited and XSLT/XML |
| Salesforce Chatter | ✓ | | |
| Salesforce Chatter Cipher Cloud | ✓ | | |
| Signal Text | | ✓ | LeapXpert, Sausalito Labs, and TeleMessage |
| Signal Text + Voice | | ✓ | TeleMessage |
| Telegram Text | | ✓ | LeapXpert and TeleMessage |
| Telegram Text + Voice | | ✓ | TeleMessage |
| WeChat Text | | ✓ | LeapXpert and TeleMessage |
| WeChat Text + Voice | | ✓ | TeleMessage |
| WeChat via Voxbox | ✓ | | Text-delimited and XSLT/XML |
| WhatsApp | | ✓ | LeapXpert, Sausalito Labs, and TeleMessage |
| WhatsApp Business | | ✓ | LeapXpert and TeleMessage |
| Workplace (from Meta) | ✓ | | |
| X (Twitter) | ✓ | | |
| YouTube | ✓ | | |
| Voice and Video | | | |
| Android Voice | | ✓ | TeleMessage |
| Avaya voice recorders | | ✓ | Verint |
| Bell | | ✓ | TeleMessage |

| | Standard | Partner | Available Via |
|------------------------------------|----------|---------|---|
| Voice and Video | | | |
| BT | | ✓ | Dubber |
| Cisco Call Recording | | ✓ | Dubber |
| Cisco Broadworks | | ✓ | Dubber |
| Cisco Voice Recorder | | ✓ | Verint |
| Cloud9 | ✓ | | |
| Cox Business | | ✓ | Dubber |
| cSpire | | ✓ | Dubber |
| Dubber Speik Recordings | ✓ | | |
| EvolveIP | | ✓ | Dubber |
| Gamm | | ✓ | Dubber |
| Ingram | | ✓ | Dubber |
| IPC | | ✓ | Verint |
| KPN | | ✓ | Dubber |
| metTel | | ✓ | Dubber |
| Microsoft Dynamics | | ✓ | Dubber |
| Microsoft Teams, Audio and Video | | ✓ | Nuclei |
| Next | | ✓ | Dubber |
| NICE NTR | ✓ | | |
| Nuuday | | ✓ | Dubber |
| Nuwave | | ✓ | Dubber |
| O2 | | ✓ | TeleMessage |
| Optus | | ✓ | Dubber |
| Pingoco | | ✓ | Dubber |
| PowerBI | | ✓ | Dubber |
| Rogers | | ✓ | TeleMessage |
| SaskTel | | ✓ | Dubber |
| Signal Text + Voice | | ✓ | TeleMessage |
| Symphony | ✓ | | |
| T-Mobile | | ✓ | TeleMessage |
| TATA | | ✓ | Dubber |
| Telefonica | | ✓ | Dubber |
| Telus | | ✓ | TeleMessage |
| Verint | ✓ | | |
| Verint Verba and Verint Impact 360 | ✓ | | |
| Verizon | | ✓ | LeapXpert, Sausalito Labs Labs, and TeleMessage |
| Vodafone | | ✓ | Dubber |
| Webex by Cisco | ✓ | | |
| WeChat text + voice | | ✓ | TeleMessage |
| WeChat via Voxbox | ✓ | | Text-delimited and XSLT/XML |
| YouTube | ✓ | | |
| Zoom Chat | ✓ | | Text-delimited and XSLT/XML |
| Zoom Meetings | ✓ | | |
| Zoom Meetings via Archiving API | ✓ | | |
| Zoom Phone (SMS) | ✓ | | |

| | Standard | Partner | Available Via |
|---------------------------------|----------|---------|-----------------------------|
| Unified Communications | | | |
| Microsoft Teams | | ✓ | |
| Microsoft Teams via Export API | ✓ | | |
| Microsoft Teams via Webhooks | ✓ | | |
| NICE NTR | ✓ | | |
| RingCentral | ✓ | | |
| Slack | ✓ | | |
| Webex by Cisco | | ✓ | |
| Zoom Chat | ✓ | | Text-delimited and XSLT/XML |
| Zoom Meetings | ✓ | | |
| Zoom Meetings via Archiving API | ✓ | | |
| Zoom Phone (SMS) | ✓ | | |
| Other | | | |
| JSON | ✓ | | |
| Text-Delimited | ✓ | | |
| Web Chat | ✓ | | Text-delimited and XSLT/XML |
| Websines and blogs | ✓ | | |
| XIP | ✓ | | Text-delimited and XSLT/XML |
| XSLT/XML | ✓ | | |

Don't see your connector listed? Just ask.

Arctera Capture is fully extensible and can support virtually any content type. While many connectors are included natively, others are available through premium licensing or trusted partners—and our team can develop custom integrations as needed.

To learn more or enable premium and partner-provided connectors, contact your Arctera account team.

About Arctera

Arctera, a Cloud Software Group company, is the leading global provider of compliance and governance solutions that enable firms to unleash game-changing technologies into their organizations while minimizing risk. Created in 2024 from Veritas Technologies, Arctera helps the biggest companies in the world monitor and control exactly how their information is being accessed, used and shared. The Arctera Unified Platform is able to capture data from over 130+ different content sources, and more than 280 AI policies help firms streamline compliance and adapt to evolving regulations.



Learn more at arctera.com
 Connect with us on [LinkedIn](#)
 Contact: press@arctera.com