



# Arctera AI Converge

Bridging enterprise memory  
and the agentic future

# The Integration Impasse

Artificial intelligence is quickly becoming the primary interface for how people search, analyze, and work with information. Large language models can interpret complex inputs, generate insights, and support decisions in ways that were not possible before.

But there is a gap.

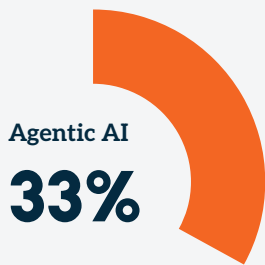
The data these systems depend on still lives in enterprise environments that were not designed for AI-driven workflows. As a result, there is a disconnect between what AI can do and the governed, historical data required to make those outputs reliable and usable.

This gap is rooted in the “NxM” integration problem. Each AI model must be connected to each system, data source, or application through custom integrations. That approach is difficult to scale, expensive to maintain, and fragile in practice. It forces users to move between systems, reconstruct context manually, and work with incomplete information.

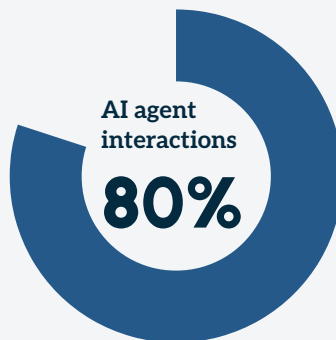
This is not simply inefficient. It limits how AI can be used in enterprise environments.

Without access to governed enterprise data, AI lacks context. Without AI, systems of record remain difficult to explore and operationalize. Organizations are left balancing accessibility against control, without a consistent way to achieve both.

## Industry Context



**33% of enterprise software will include agentic AI by 2028<sup>1</sup>**



**80% of AI agent interactions with SaaS applications will occur via MCP servers by 2027<sup>2</sup>**



**MCP is emerging as the standard interface for AI-data interaction**

<sup>1</sup> Gartner, Innovation Insight: Model Context Protocol (ID G00832302, April 24, 2025)

<sup>2</sup> Gartner, Innovation Insight: SaaS-Hosted Remote MCP Servers (ID G00850155, April 1, 2026)

## What This Looks Like in Practice

**This challenge is already visible in legal and compliance workflows.**

AI tools are increasingly used for research, summarization, and early-stage analysis. They allow teams to explore questions quickly and generate insights in seconds. However, these tools operate outside of the enterprise archive, which holds the governed data required for investigations, audits, and regulatory work.

This creates a fragmented process. Users begin in AI to explore a question, then return to systems of record to verify results, reconstruct context, and confirm accuracy. The workflow breaks between analysis and evidence, and the burden of ensuring completeness remains with the user.

In practice, this limits the role of AI. It can accelerate individual steps, but it does not change how the work is performed. For regulated use cases, where traceability and completeness are required, this prevents AI from becoming the primary interface.

# Arctera Intelligent Archive Workflow

**Example:** "Find all documents from enron related to bankruptcy"

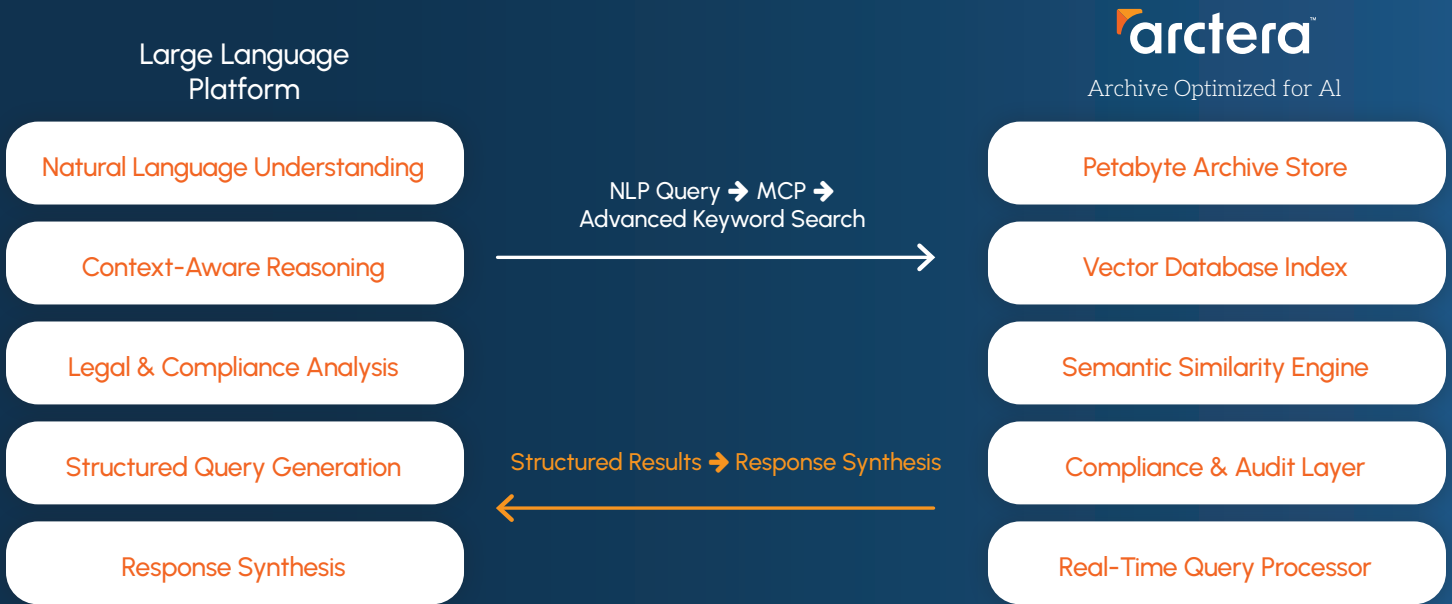


Figure 1: AI queries are translated into structured searches against the enterprise archive, returning governed, traceable results within the workflow.

## A Standardized Model for AI-Data Interaction

### The Model Context Protocol (MCP) introduces a different approach.

MCP defines a standardized way for AI systems to discover, access, and interact with external data sources and tools. Instead of relying on custom integrations, it establishes a common interface that allows AI applications to operate across systems in a consistent way.

This resolves the underlying integration challenge. Organizations can expose data and capabilities through a shared protocol, allowing AI systems to access them dynamically without bespoke development.

MCP also separates reasoning from execution. AI models interpret intent, while the protocol governs how that intent is translated into actions against enterprise systems. This creates a more structured and scalable model for AI interaction.

### However, MCP introduces a new requirement.

Because it standardizes access, it expands how AI systems can interact with enterprise environments. MCP enables interoperability, but it does not enforce governance. Organizations must still control how data is accessed, how permissions are applied, and how activity is tracked.

As adoption increases, the challenge shifts from connecting systems to controlling those interactions.

Many approaches improve access to AI or data independently, but do not change how work is performed. AI remains separate from systems of record, requiring users to move between environments to complete a task. This reduces friction in isolated steps, but does not resolve the underlying workflow fragmentation.

## The Shift in Legal and Compliance Workflows

For legal and compliance teams, this shift changes how work is performed.

Today, investigations require moving across systems to collect data, validate findings, and reconstruct context. This process is time-consuming and introduces risk, especially when working with large volumes of historical information.

With MCP, AI systems can interact directly with governed enterprise data through a controlled interface. Instead of working with partial datasets, users can query and analyze the archive itself, with access governed by existing policies, permissions, and controls.

This allows investigations to begin directly from the query, rather than requiring data to be collected and reconstructed before analysis can start.

As a result, legal and compliance teams can operate within a continuous workflow. Queries are executed against complete data, results remain linked to source records, and context is preserved throughout the process.

Defensibility is no longer something that must be recreated after the fact. It is inherent in how the work is performed.

The archive becomes an active component of the workflow, enabling AI-driven analysis while maintaining the integrity and traceability required for regulated environments.

## Governance as the Constraint Layer

As AI becomes the interface for enterprise workflows, governance becomes central to how systems operate.

The question is no longer whether systems can be connected, but how those connections are controlled.

MCP provides a standardized mechanism for interaction, but it does not enforce enterprise-grade governance. This creates new risks related to access control, traceability, and data exposure.

When AI operates outside of governed systems, organizations lose visibility into how data is accessed and used. Permissions can be bypassed, context can be fragmented, and the ability to trace outcomes becomes limited. In regulated environments, this undermines both trust and compliance.

For MCP to work in practice, it must operate within a governed framework.

Arctera AI Converge™ provides this layer. It functions as a data access layer for AI workflows, mediating how AI systems interact with the enterprise archive. Data remains in place, and all interactions are executed within the boundaries of existing policies, permissions, and controls.

This ensures that AI-driven workflows do not introduce gaps in governance. Instead, governance is extended into the interaction model. Access is controlled at the point of use, context is preserved across workflows, and every result remains tied to a verifiable source.

Security and defensibility are not separate outcomes. They are properties of how the system operates.

## A Foundation for the Agentic Enterprise

As MCP adoption accelerates, organizations are moving toward environments where AI agents interact with multiple systems, orchestrate workflows, and operate across domains using standardized interfaces.

This reduces the friction of integration and allows more complex processes to be executed dynamically.

In this context, the focus shifts from whether AI can access enterprise systems to how those interactions are governed, secured, and made reliable at scale.

Arctera AI Converge positions the enterprise archive as a foundational component of this architecture. By combining standardized interoperability with governed data access, it enables organizations to extend AI into critical workflows without compromising control.

The integration challenge is not solved by adding more connections. It is solved by establishing a model that makes those connections consistent, controlled, and scalable.

MCP defines that model. Arctera makes it usable in practice.

### Learn More

See how governed enterprise data can be applied within AI workflows in your environment.

Learn more at [arctera.com/unified-platform](https://arctera.com/unified-platform).

### About Arctera

Arctera, a Cloud Software Group company, is the leading global provider of compliance and governance solutions that enable firms to unleash game-changing technologies into their organizations while minimizing risk. Created in 2024 from Veritas Technologies, Arctera helps the biggest companies in the world monitor and control exactly how their information is being accessed, used and shared. The Arctera Unified Platform is able to capture data from over 130+ different content sources, and more than 280 AI policies help firms streamline compliance and adapt to evolving regulations.



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