Arctera AI Converge

Bringing governed enterprise data into AI workflows through a controlled, standards-based interface

Arctera AI Converge™ provides a standardized way for AI systems to interact with governed enterprise data.

It acts as a data access layer between AI platforms and the Arctera Unified Platform Archive, allowing natural language queries to be translated into structured search and retrieval operations. This enables AI tools to operate directly on enterprise data without requiring data movement, duplication, or custom integrations.

Unlike traditional integrations, which expose data through APIs or exports, Arctera AI Converge ensures that all interactions are executed within the boundaries of the archive. Data remains in place, and access is enforced through existing permissions and policies.

How Arctera AI Converges to Enterprise Data

Arctera AI Converge uses the Model Context Protocol (MCP) to standardize how AI systems access enterprise data and tools.

MCP enables AI platforms to discover and interact with available capabilities through a consistent interface. When a user submits a natural language query in an AI tool, the MCP layer interprets that request and translates it into structured operations that can be executed against the archive.

This approach removes the need for custom integrations between each AI platform and each data source. Instead, AI systems connect once through MCP and can operate across the environment using a common model.

In this architecture, AI systems generate intent, while Arctera AI Converge governs how that intent is executed.

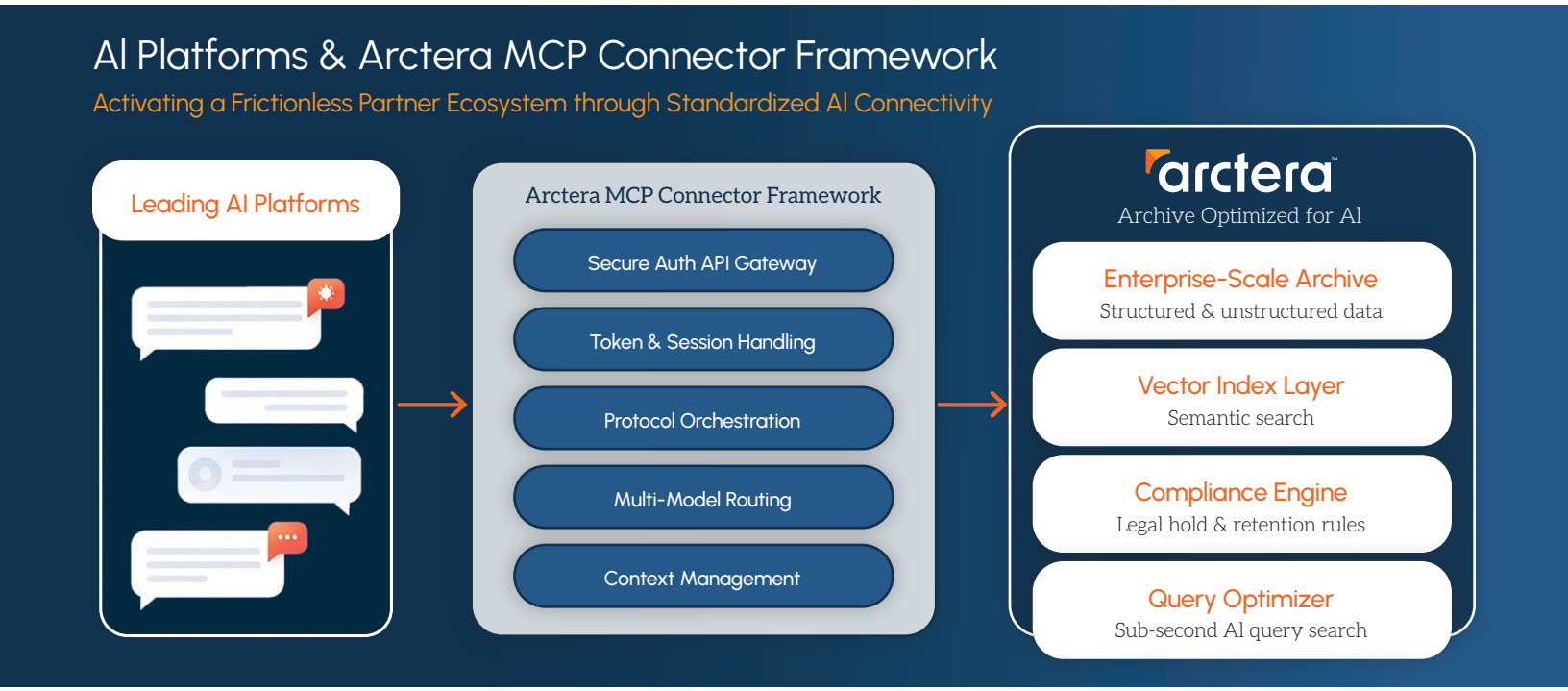

Figure 1: Arctera AI Converge enables governed interaction between AI platforms and enterprise data through a standardized MCP layer.

How It Works

Arctera AI Converge operates as an intermediary layer between AI platforms and the enterprise archive.

1. A user submits a natural language query within an AI tool.
2. The MCP layer interprets the query and identifies the appropriate tools and data sources.
3. The request is translated into structured search and retrieval operations.
4. The archive executes the query using its existing indexing, metadata, and search capabilities.
5. Results are returned to the AI tool, along with references to the underlying records.

All interactions are executed in real time and remain bound to the user's permissions and access scope.

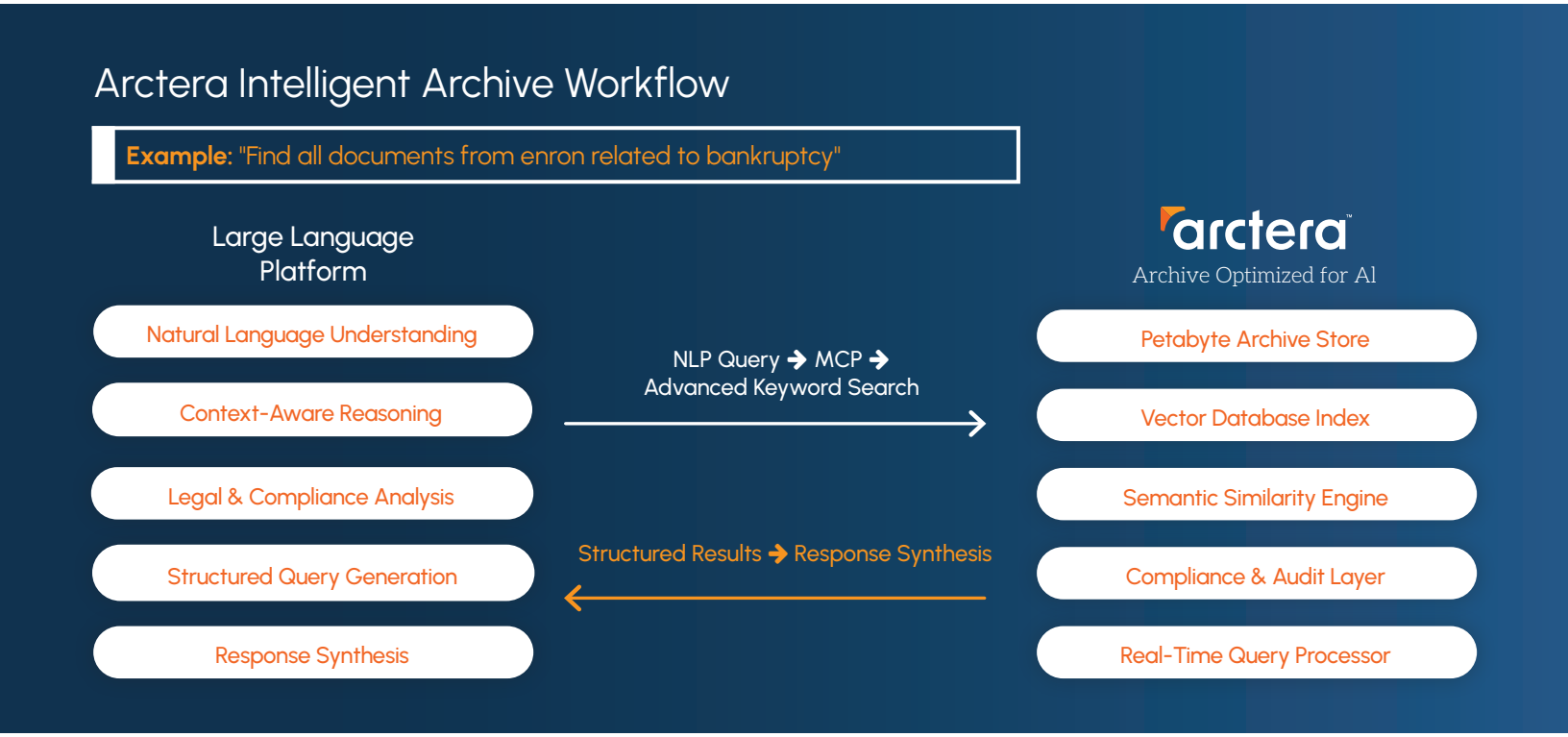

Figure 2: AI queries are translated into structured archive searches and returned as governed, traceable results.

Use Cases

eDiscovery and legal investigation

Legal teams can query archive data directly from AI tools to identify relevant communications, analyze patterns, and review evidence without reconstructing datasets across systems.

Compliance and audit workflows

Compliance teams can investigate activity, validate findings, and maintain traceability within a single workflow, reducing the need for manual verification.

Enterprise data exploration

Organizations can apply AI to historical data to surface insights, identify trends, and support decision-making while maintaining governance and control.

Key Capabilities

Natural language access to archive data

Users can query enterprise data using natural language within supported AI tools. Queries are translated into structured operations that leverage the archive's existing search and indexing capabilities.

Governed data interaction

All access to data is mediated through the archive. Permissions, retention policies, and access controls are enforced at the point of interaction, ensuring that AI-driven workflows remain compliant.

Workflow integration with AI platforms

Arctera AI Converge integrates with AI platforms such as ChatGPT, Claude, and other supported environments. This allows users to perform search, analysis, and investigation tasks within the tools they already use.

Search, retrieval, and analysis

The platform supports structured search across emails, files, and collaboration data. Results can be summarized, analyzed, and explored further within the AI interface, while maintaining a direct link to source records.

Performance at scale

Arctera AI Converge leverages the existing archive infrastructure to execute queries efficiently across large datasets. The system is optimized for high-volume search and retrieval operations required in legal and compliance workflows.

Governance and security

Arctera AI Converge enforces governance at every stage of the interaction.

- Data remains in the archive and is not exported to external systems
- Access is restricted based on user permissions and roles
- All interactions are logged and traceable
- Queries and results remain linked to source records
- Authentication is managed through secure, standards-based mechanisms

This ensures that AI-driven workflows maintain the same level of control, auditability, and compliance as traditional archive-based processes.

Integration and deployment

Arctera AI Converge is designed to integrate with existing enterprise environments.

- Supports connection to external AI platforms through MCP
- Provides read-only access to archive data
- Requires authentication through enterprise identity systems
- Can be deployed without changes to underlying data architecture

Organizations can enable AI access without migrating data or restructuring existing systems.

See how governed enterprise data can be applied within AI workflows in your environment.

Request a demonstration of Arctera AI Converge

About Arctera

Arctera, a Cloud Software Group company, is the leading global provider of compliance and governance solutions that enable firms to unleash game-changing technologies into their organizations while minimizing risk. Created in 2024 from Veritas Technologies, Arctera helps the biggest companies in the world monitor and control exactly how their information is being accessed, used and shared. The Arctera Unified Platform is able to capture data from over 130+ different content sources, and more than 280 AI policies help firms streamline compliance and adapt to evolving regulations.

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