

Consulting Services Certificate Terms

2024



Thank you for your purchase of Arctera Consulting Services (“**Service(s)**”). The terms “You”, “Your” or “Customer” refer to the services recipient/contract owner named on the face of this certificate document (“**Certificate**”) and the term “Arctera” refers to Arctera US LLC and/or its affiliates. This Certificate applies to the Services identified on the face of this Certificate.

If you have an executed statement of work or other mutually agreed consulting services ordering document (“**SOW**”) then the Service is performed, and any Service deliverable (“**Deliverable**”) is provided, pursuant to the terms of the SOW. If you do not have a SOW, then the Service is performed pursuant to this Agreement. The “Agreement” means, collectively, and in the following order of precedence: (i) the applicable Service Description in effect the date Arctera accepts your order and (ii) the Consulting Services Terms in effect the date Arctera accepts your order, both of which are published at <https://www.arctera.io/license-agreements>. This Agreement is a legal agreement by and between You and Arctera.